

Grievance Process

PURPOSE

Students with disabilities are responsible for contacting the Office of Access & Ability Services (OA&AS) if reasonable accommodations are not implemented in an effective or timely manner. OA&AS works with faculty, staff, and students to resolve disagreements regarding recommended accommodations. The complaint, grievance, and appeals process, as outlined below, will facilitate an internal, informal basis for filing a complaint or grievance, and finally for appealing a denial of accommodations and for grieving instances of inappropriate discrimination in violation of the Americans with Disabilities Act ("ADA") or Section 504 of the Rehabilitation Act of 1973 ("Section 504"). Any student with a disability who believes he or she has been discriminated against on the basis of that disability may use this process to file a grievance with the Access & Ability Services Coordinator located in Room 304, Founders Hall or with the Office of Civil Rights.