Date

BOMB THREATS

If you receive a threatening telephone call try to obtain as much information as possible. Use the checklist either during or immediately after the call. Listen carefully to the caller's instructions, threats, concerns, voice inflections, background noise, etc. Ask questions, keep the person talking and giving as much information about the threat as possible.

Most importantly: Remain calm, don't panic, try to calm the caller down. If possible have a coworker call Public Safety while you are on the phone. If that is not possible, call Public Safety immediately after the caller hangs up.

		CHEC	K LIST		
Time call came in:		-			
When is the bomb going to	o explode?	-			
Where is the bomb located	1?	_			
What kind of bomb is it?		_			
What does the bomb look	like?	_			
Why did you place the box	mb?	_			
		Attempt to disce	rn the following:		
Voice: Loud Soft	Angry	Frightened	Commanding	Other	
Male Female	You	ng Old			
Accent	Stutter	Slow _	Rapid _	Other _	
Try to write down the exact	ct words of the cal	ler			
Background noise:					
Time call ended:	Your N	Name	Telephone Number		